

INDUSTRIAL SOLUTIONS

0

1



YOUR VALVE EXPERT FOR INDUSTRIAL SOLUTIONS



WHEN IT COMES TO TRANSPORTING AND REGULATING LIQUIDS, GASES AND BULK AS SAFELY AS POSSIBLE, VALVES AND REGULATING DEVICES PLAY A DECISIVE ROLE

Our many years of experience in designing and manufacturing durable valves prove that we can act as an international solutions provider for the most demanding applications and projects. Engineers, project and maintenance managers in the industrial and municipal sector rely on high quality AVK valves.

A full range of international brands

AVK Belgium, subsidiary of the Danish AVK Group, is a market leader in valves and hydrants. We offer the full range of AVK Group brands, including, but not limited to, AC.MO, Cyl, Glenfield, I.C. Valves, InterApp, TEC Artec, World Valve and Wouter Witzel for the Belgian and Luxembourg market.

Complete product range

Our product range covers a broad range of valve types, including, but not limited to, butterfly valves, knife gate valves, gate valves, fire hydrants, check valves, air valves, ball valves, needle valves, penstocks and accessories. With in-house R&D, production and testing facilities, AVK guarantees reliable products that exceed the highest standards in the market.

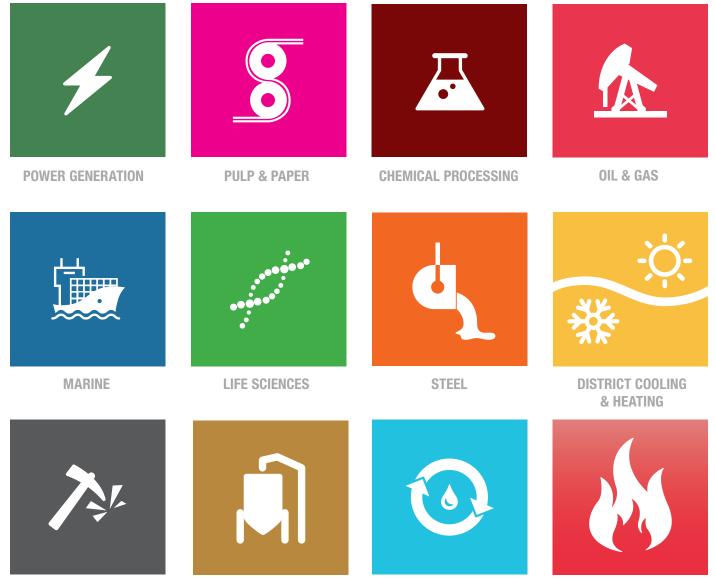
Integrated solutions

We offer a solution portfolio for the industrial and municipal sectors that is among the most comprehensive in the world. With the combined expertise of all AVK Group members we are able to provide integrated solutions from a single source.

For all industrial applications

Through technical consultation and investigation, we offer a complete solution package, customized to your needs and your industry with the expertise and full support of the family owned, worldwide operating AVK Group.

INDUSTRIAL SOLUTIONS



MINING & SLURRY

BULK HANDLING

WATER TREATMENT **PLANTS**

AVK Belgium - PRODUCT OVERVIEW INDUSTRIAL SOLUTIONS | 3

FIRE PROTECTION

BUTTERFLY VALVES - LOOSE LINER



Wafer type - DN25-1000 Lug type - DN25-600 U-section type - DN150-1600 PN6/10/16 Cast or ductile iron Rubber lined ISO 5752 series 20 Various types of actuation available



Bianca

Wafer type - DN32-600 Lugged type - DN32-400 U-section type - DN450-900 PN6/10/16 Ductile iron or stainless steel PTFE lined ISO 5752 series 20 Various types of actuation available



Desponia plus

Wafer type - DN25-600 Lug type - DN50-600 PN6/10/16/25 Stainless steel, cast or ductile iron Rubber lined ISO 5752 series 20 Various types of actuation available



Desponia and Desponia plus Liners

Various types of: EPDM NBR FPM Flucast® CSM ECO MVQ



Desponia and Desponia plus Disc materials

PEKK Halar Rilsan / PUR Nickel aluminum bronze Ultralene Nickle plated Super autenitic steel / Stainless steel / Hastelloy Stainless steel



Bianca Liners

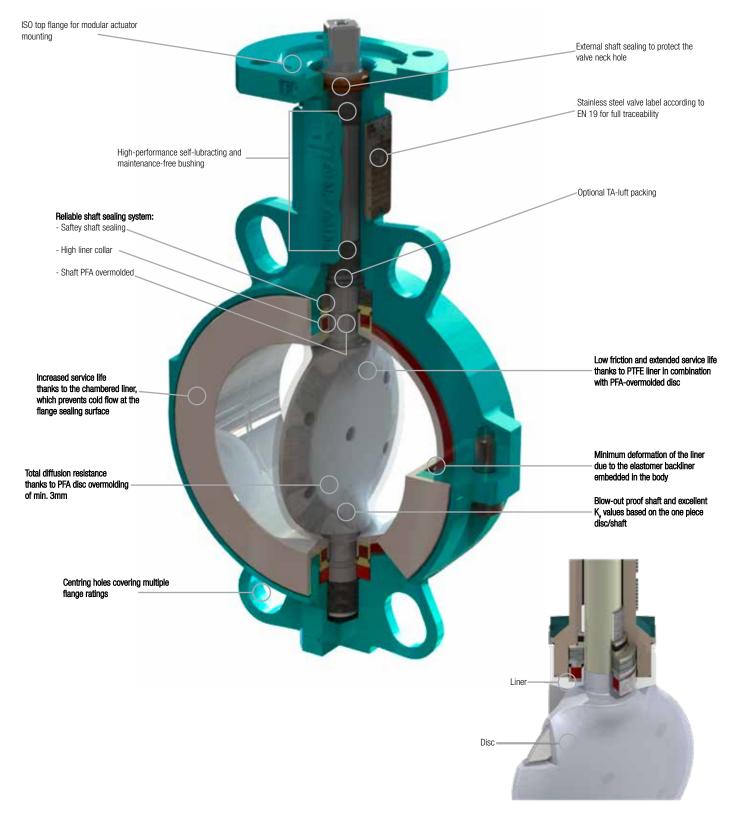
PTFE conductive Ultralene[™] PTFE Ultrafon[®]



Bianca Disc materials

Stainless steel / Hastelloy / Duplex Stainless steel Ra 0.8 / Hastelloy / Duplex polished PFA conductive PFA Stainless steel polished Ra 0.4 / Fe<1%

BIANCA BUTTERFLY VALVE WHERE SAFETY IS ESSENTIAL



AVK Belgium | Products

BUTTERFLY VALVES - LINER VULCANIZED TO THE BODY

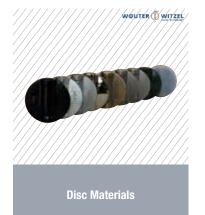


Various types of actuation

available

Various types of actuation

available



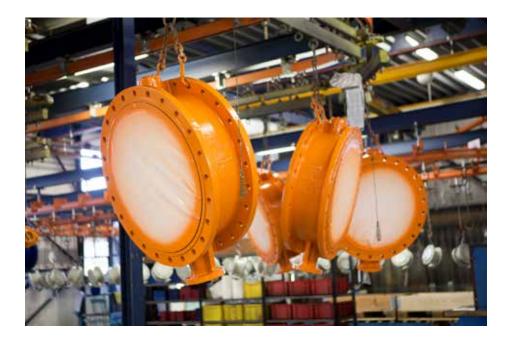
Various types of actuation

available

Various types of actuation

available

Austentic SS Duplex SS Martensitic SS Ductile iron with Rilsan or Ebonite coating Stainless steel with Halar coating Aluminum bronze Hastelloy-C CuNi



Various types of actuation

available

Various types of actuation

available

KNIFE GATE VALVES



MU

DN50-600 PN4-10 Wafer or lug Uni-directional Resilient or metal seated Two sealing systems One piece body Various materials seats, knifes or bodies Various types of actuation available Other flange drillings



SC

DN50-600 PN3-6 Wafer Bi-directional Resilient seated Two piece body Elestomeric U-seat Various materials seats, knifes or bodies Various types of actuation available



PT

DN50-600 PN4-10 Wafer Bi-directional Resilient or metal seated Two sealing systems Two piece body Various materials seats, knifes or bodies Various types of operation Other flange drillings



SL

DN50-600 PN4-10 Lug Bi-directional Natural rubber - replaceable Heavy duty Long face-to-face Various materials seats, knifes Various types of actuation available Other flange drillings



DN50-600 PN4-10 Wafer Bi-directional Natural rubber - replaceable Heavy duty One piece body Proximity and limit switch mounting points Various materials seats, knifes Various types of actuation available



SCW

DN150-600 PN2-3 Wafer Uni-directional Resilient or metal seated Mecanowelded valve One piece body Various materials seats, knifes or bodies Various types of actuation available



XC

DN50-1800 PN1-10 Wafer Bi-directional Resilient seated Internal elastomeric upper sealing Proximity and limit switch mounting points Various materials seats, knifes or bodies Various types of actuation available Other flange drillings



XD-HP

DN50-1800 PN16-150 Lug Bi-directional High performance valve Two piece body Various materials seats, knifes or body Various types of actuation available Other flange drillings



XD-PRE

DN50-1000 PN2-10 Lug Bi-directional Resilient seated Independent packing gland, replaceable and ajustable without valve dissasembly from the line Various materials seats, knifes or bodies Various types of actuation available Other flange drillings



Hydraulic high pressure fabricated valve ST.ST

Custom made on request

Viton PTFE Poliurethane White NBR Red silicone EPDM EPDM-potable

Seat:

NBR

Packing: Cotton-PTFE Pure PTFE Aramide Graphite



Seat and packing materials

Knife: AISI316 AISI316TI ASI316 Hard chromed Duplex SM0254

Body and knife

materials

Body: GGG40 CF8M

GATE VALVES



Serie 02 Flanged -F5

DN40-400 PN10/16/25 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM or NBR Various types of actuation available



Serie 06/30 Flanged - F4

DN50-1000 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM or NBR ISO top flange from DN450 DN500-600 with DN50 by-pass Various types of actuation available



Serie 06/35 Hand wheel - F4

DN50-400 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM or NBR With position indication Mounting kit for limit switch



Serie 15 ISO top flange - F4

DN40-400 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM or NBR ISO top flange from DN40 EPDM or NBR liner Various types of actuation available



Serie 36/80 PE-ends

DN65-600 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM or NBR SDR11/17 PE100 Various types of actuation available



Serie 54 Metal seated - F4

DN350-1800 PN10/16 Ductile iron body ISO top flange Aluminum-bronze seat Prepared for by-pass Various types of actuation available

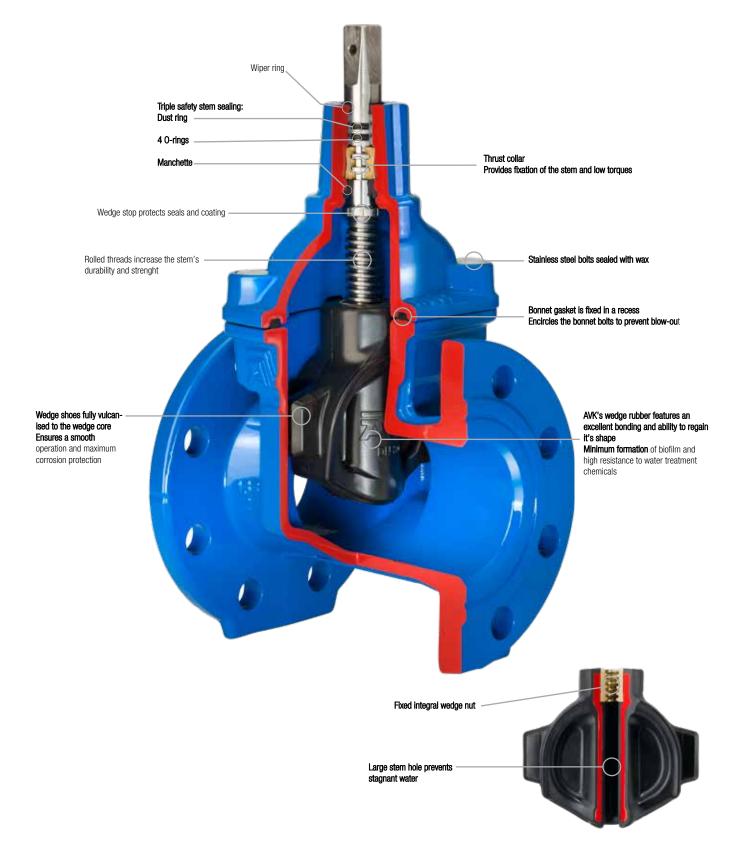


Serie 636 Tensile couplings on all pipe materials

DN80-300 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM Various types of actuation available



AVK GATE VALVES SUPERIOR QUALITY



AVK Belgium I Products

HIGH PERFORMANCE VALVES



TECtemp Desuperheater

Use for steam pipe \geq DN150 PN25-420 Max. temperature 580°C Customized control ratio: up to 250:1 6-15 nozzles 90° rotary movement Multi-stage pressure reduction of cooling water Various types of actuation available



TECtemp HTL Desuperheater split unit Lance type - High temperature

Use for steam pipe ≥ DN150 PN25-420 Max. temperature 750°C Customized control ratio: up to 250:1 6-15 nozzles 90° rotary movement Multi-stage pressure reduction of cooling water Various types of actuation available



TECtemp HTR Desuperheater split unit Ring type - High temperature

Use for steam pipe \ge DN150 Max. temperature 750°C Customized Control ratio: up to 2500:1 6 – 15 nozzles 90° rotary movement Forged Steel Multi-Stage Pressure Reduction of Cooling Water Various types of actuation available



TECtemp HTV Desuperheater Split Unit Venturi Type – High Temperature

Use for steam pipe \leq DN150 Max. temperature 750°C Customized Control ratio: up to 50:1 15 nozzles 90° rotary movement Forged Steel Multi-Stage Pressure Reduction of Cooling Water Various types of actuation available



TECpress Steam Conversion Station

DN50-DN2000 PN25-PN420

1 - 7 stage steam pressure reduction Angle Type / Straight Type / Z-Type Temperature Control via motive steam nozzle/TECtemp solution Forged Steel / Material on request Max. temperature 620°C Various types of actuation available



TECsteam Motive Steam Nozzle

For minimal evaporation distances For steam temperature close to saturated steam DN50-DN2000 PN25-PN420 Max. temperature 750°C Forged Steel Highly resistant



variTEC Ball valve Shut-off / control-function

DN25-DN1400 PN25-PN420 -196°C-550°C Fully Customized Design on Demand Forged Materials 2-stage pressure reduction 3 – piece design Trunnion mounted Double Block & Bleed / Single-/Double Piston effect Various types of actuation available



TECmix Mixing Pipe Unique TEC artec Design

Minimal amount of fix points for flexible thermal shock sleeve expansion Customized Design, Sizes and Materials

CHECK VALVES

AK



Serie 41 Swing check valve

DN50-600 PN10/16 Ductile iron body Resilient seated with vulcanized rubber up to DN 300 Metal seated - Alu bronze from DN 350 Enclosed or free shaft



AK

Serie 53 Ball check valve

DN32-600 PN10/16 Ductile iron body Aluminium or cast iron ball with NBR or PUR liner Different ball weights available I ACMO



Serie 874 / 875 Tilting disc check valve

DN150-1600 PN10/16 Ductile iron body Metal or resilient seated seat replaceable seat Hydraulic damper



ΔN

FPCV Flanged poppet check valve

DN25-100 PN10/16 Carbon or stainless steel PFA lining PTFE poppet



Δ٦

TLBCV Ball check valve

DN15-100 PN10/16 Carbon or stainless steel PFA lining PTFE, PTFE antistatic or ceramic ball

InterApp

Neptunia Duo check valve

DN50-600 PN10/16/other on request Wafer Seat: NBR / EPDM / Viton Body: GGG40, nickel / Stainless Steel / Alu bronze



Rhea Swing check valve

DN32-700 PN10/16/other on request Wafer Seat: NBR / EPDM / Viton / PTFE (motel (no 0 ring)

/ metal (no O-ring) Body: Galvanized steel / Stainless steel / Alu bronze



ECV Dual Flap Check Valve

DN50-600 PN10/16 Seat: EPDM / NBR / FPM Body: Ductile iron / Stainless steel / Alu bronze



DCV Disco check valve

DN15-300 PN6-40 Uni-directional Seat: NBR / EPDM / FKM / PTFE / metal (no 0-ring) Body: Stainless steel



STCV Single Flap Swing check Valve

DN150-300 PN10/16 Cast Steel body and disc PFA lined

FIRE PROTECTION



Serie 06/35 06/37 Handwheel with position indication

DN50-400 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM Flanged or grooved ends Micro limit switchs available



Serie 36/00 PE ends and plate for post indicator

DN80-300 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM SDR11 PE100



AR

10

AK

10

Serie 45/5D Plate for post indicator

DN65-600 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM Other end connections available



Serie 45/56 OS&Y

DN50-600 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM Micro limit switchs available



AK

Serie 45/59 Wrench nut

DN50-400 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM



Serie 75 Liner to the body

DN50-300 PN10/16 Wafer, semilug or lug Ductile iron body Liner vulcanized to the body Handwheel with position indicator Duplex disc EPDM or NBR



Serie 815 Liner to the disc

DN65-200 300psi/24,1bar Ductile iron body Rubber vulcanized to the disc Handwheel with position indicator Grooved ends EPDM



Post indicator Telescopic

Ductile iron body For gate valves DN50-600 Bury depth 505-2210mm Supervisory switch available



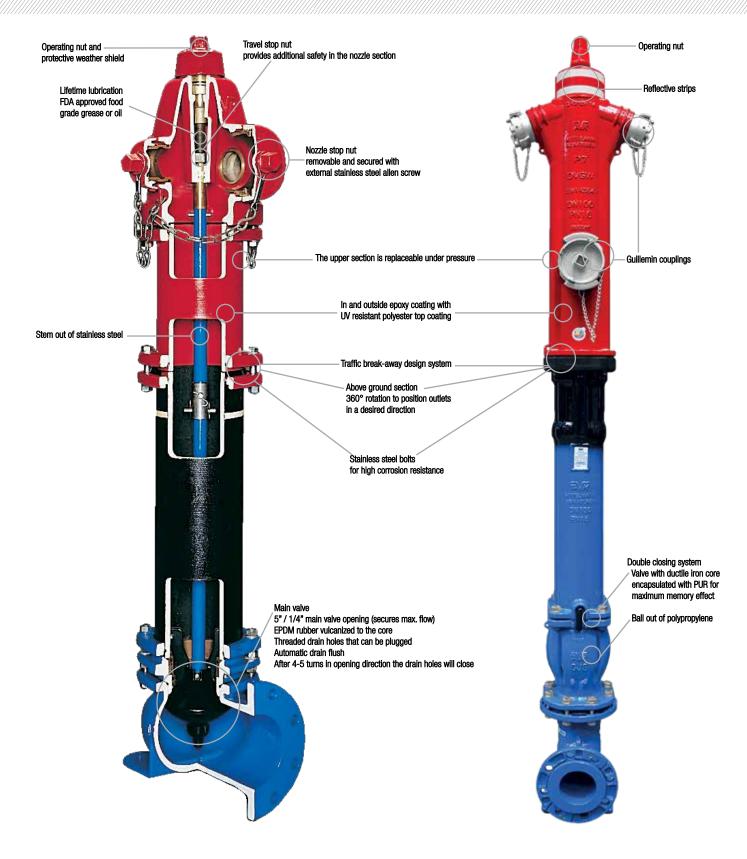
Serie 34/80 Wall post indicator

Ductile iron body For gate valves DN50-400 Three stem lenghts: 250, 750 and 1250mm Supervisory switch available

AVK HYDRANTS WHEN EVERY SECOND COUNTS



AVK HYDRANTS WHEN EVERY SECOND COUNTS



FIRE PROTECTION





Serie 27 Dry barrel hydrant With elbow shoe

DN150/6" 17bar/250psi Ductile iron body EPDM Traffic breakable flange Automatic drain Bury depth 305-2438mm



Serie 27 Dry barrel hydrant Monitor elbow

DN150/6" 17bar/250psi Ductile iron body EPDM Traffic breakable flange Automatic drain Bury depth 305-2438mm



Serie 27 Dry barrel hydrant With straight shoe

DN150/6" 17bar/250psi Ductile iron body EPDM Traffic breakable flange Automatic drain Bury depth 305-2438mm



Dry barrel hydrant Multi outlet

DN150/6" 17bar/250psi Ductile iron body EPDM Traffic breakable flange Automatic drain Bury depth 305-2438mm



DN80-100 Manual operation, optional remote controls For serie 27 hydrants Flow rate up to 4732 l/min Different spray nozzles available



DN80 Lateral outlet 2x DN65 DN100 Central outlet 1x DN100 Lateral outlet 2x DN65 16bar Ductile iron body With additional PP ball shut-off Bury depth up to 1500mm Breakable bushings Automatic drain Different couplings available



DN80 3 Guillemin couplings: Central outlet 1x DN65 Lateral outlet 2x DN40 DN100 3 Guillemin Couplings: Central outlet 1x DN100 Lateral outlet 2x DN65 PFA 16bar Ductile iron body Bury depth up to 1500mm Breakable bushings Automatic drain

OTHER VALVES



Serie 764 Eccentric plug valve

DN65-300 PN6/10/16 Ductile iron body Fully vulcanised EPDM or NBR plug Hydrocarbon resistant Welded nickel seat Full port design ISO mounting flange Other drilling options available on request



NCMO

Serie 872 Needle valve

DN80-2000 PN 10/16/25/40/64/100 One-piece body, stainless steel or ductile iron coated with fusion bonded epoxy Regulates flow and pressure Various configurations on request



AK

Serie 859 Pressure reducing valve

DN50-600 PN10/16 Ductile iron body Reduced or full bore Patented modular pilot system Regulates flow and pressure Various configurations on request



Serie 85 PE ball valve

0D20-180 PN16 PE100(-RC) body Overtorque protection Anti blow out SDR11/17.6 Fusible ends Full bore



Serie 854 Ball float

DN50-300 PN16 Ductile iron body Ball in stainless steel or PP Stainless steel lever Vertical float rod arrangement



Double eccentric butterfly valve

DN100-3000 PN10/16/25/40 Ductile iron body Various types of actuation available



TLBVH23 Ball valve

DN15-100 PN10/16 3 piece body Carbon steel body PFA lining PTFE, PTFE antistatic or ceramic ball



Wafer type - DN50-600 Lug type - DN50-600 PN6/10/16

Stainless or WCB body

Seal in body

CF8M disc

API testing

Fire safe

Antistatic design

Metal or resilient seat

Various types of actuation available

Econaxe



WOUTER () WITZEL

Dynaxe

Wafer type - DN50-900 Lug type - DN50-900 U-section type - DN50-900 PN6/10/16/25/40 Seal on disc API testing Fire safe Titanium body W921 Various body and disc materials available Various types of actuation available

16 | AVK Belgium - PRODUCT OVERVIEW INDUSTRIAL SOLUTIONS

GAS SUPPLY



Serie 02 Flanged - F5

DN40-500 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with NBR



Serie 06 Flanged - F4

DN40-600 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with NBR ISO top flange from DN450



AK

Serie 36/90-185 PE ends

DN65-400 PN10 Ductile iron body Resilient seated, wedge fully vulcanized with NBR SDR11/17 PE100 PE100/PN10/4 pipes ISO top flange Epoxy coating



AK

Serie 38/90 Flange + PE ends

DN50-200 PN10 Ductile iron body Resilient seated, wedge fully vulcanized with NBR SDR11/17 PE100



Serie 46/64 Short spigot ends External PUR coating

DN50-300 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with NBR Steel welding ends GP240 Replaceable stem sealing Epoxy coating



Serie 46/70 Long spigot ends External PUR coating

DN50-600 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with NBR Steel welding ends GP240 Replaceable stem sealing ISO top flange from DN500 Epoxy coating



Serie 46/80 PUR coating and purge points

DN80-600 PN16 Ductile iron body Resilient seated, wedge fully vulcanized with NBR Steel welding ends GP240GH Replaceable stem sealing NBR liner



Serie 85 PE ball valve

OD20-180 MOP10 PE100(-RC) body Overtorque protection Anti blow out SDR11/17 Fusible ends Full bore



WATER SUPPLY



Serie 29 F7 - Free flow

DN80 PN16 Ductile iron body Lenght 750-1500mm Single shut off



Serie 35 K7

DN80 PN16 Ductile iron body Lenght 750-1500mm Single shut off



Serie 18 Combi-cross 3 or 4 outlets

DN100-400 PN10/16 Ductile iron body Resilient seated, wedge fully vulcanized with EPDM With ball valves and DN80/100 centrer outlet



Serie 03 Service connection valve

DN25-50 PN16 Ductile iron body Internal thread EPDM Other end connections available



Serie 11 Angle service connection valve

DN25-50 PN16 Ductile iron body External thread on inlet and internal thread on outlet EPDM Other end connections available



Serie 103 Service connection valve - Supa Lock™

DN25-32

PN16 Ductile iron body Service connection valve with Supa Lock[™] spigot/ socket end Angle service connection valve with Supa Lock[™] spigot/push-in socket end EPDM Other end connections available



Serie 730 Tapping saddle

DN50-300 PN16 Ductile iron body Universal tapping saddle with blade shut-off for ductile iron, steel and other metal pipes EPDM



Serie 727 Tapping saddle

DN50-200 PN16 Ductile iron body Universal tapping saddle with blade shut-off for PE and PVC pipes EPDM



Serie 100 Supa Lock™ tapping saddle

DN50-300 PN16 Ductile iron body Tapping saddle with blade shut-off for metal and synthetic pipes EPDM



Serie 701 Air valves

DN20-50 - 1 way DN50-300 - 3 way Ductile iron or PA+ body PN16 Threaded or flanged connection



Serie 32 Gate valve spigot ends

DN50-300 PN16 Ductile iron body EPDM



Serie 01 Gate valve socket ends

DN40-400 PN16 Ductile iron body EPDM Tyton and PVC connection available

WASTEWATER



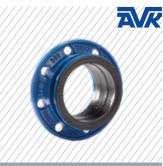
Serie 772/61 Wall penstock

Bi-directional up to and incl. 1200x1200 mm, in larger sizes bi- or unidirectional With rising or non-rising stem Stainless steel AISI304 200x200mm - 2000x2000mm



Serie 772/7172 Channel penstock

Uni-directional up to and incl. 1000x1000 mm, bi-directional in larger sizes With rising or non-rising stem Stainless steel AISI304 200x200 mm - 2000x2000mm



Serie 05 Combi-flange tensile

DN50-300 PN10/16 Ductile iron body EPDM For ductile iron, PVC and PE pipes



Serie 05 Combi-flange non-tensile

DN50-600 PN10/16 Ductile iron body EPDM For ductile iron, PVC and PE pipes



Serie 701/78

Combination air valve Orifice sizes: Automatic: 12 mm² Kinetic: 804 mm² Stainless steel Inlet flange or 2" BSP thread PN16 DN50-200



Serie 701/79

Combination air valve Orifice sizes: Automatic: 12 mm² Kinetic: 804 mm² Stainless steel Inlet flange or 2" BSP thread PN16 DN50-200



Serie 701/70

Combination air valve Orifice sizes: Automatic: 12 mm² Kinetic: 804 mm² Stainless steel Inlet flange or 2" BSP thread PN16 DN50-200



Serie 701/75

Combination air valve Orifice sizes: Automatic: 12 mm² Kinetic: 804 mm² Reinforced nylon Inlet flange or 2"/3" BSP thread PN10 DN50-100

ACCESSORIES



Serie 745 Repico® Couplings

Grip type: DN15-400

Slip type: DN15-1000

Pressure up to 42,7bar (620psi) Stainless steel body EPDM / NBR / FKM / Silicone Specific configurations on request



Serie 747 Repico® Repair couplings

DN50-600 Pressure up to 42,7bar (620psi) Stainless steel body EPDM / NBR / FKM / Silicone Specific configurations on request



Serie 748 Repair clamps

DN40-950 Up to PN16 Lenght 150-600 Stainless steel body Rubber vulcanized to the spanner plate EPDM / NBR / FKM Specific configurations on request



Serie 748 Repairbox

DN80-1400 Up to PN16 Lenght 300-2300 Stainless steel body Standard 6 or 10 elements Rubber vulcanized to the spanner plate EPDM / NBR / FKM



Supa Maxi™ Coupling Tensile on all pipe materials

Straight - DN50-600 Flange adaptor - DN40-600 End cap - DN50-400 Transition coupling PE - DN50-300 Step - DN50-300 PN16 Ductile iron body

EPDM or NBR



Supa Plus™ Coupling Tensile on PE and PVC pipes

Straight - DN32-300 Flange adaptor - DN40-300 PN16 Ductile iron body EPDM



Supa® Coupling Non tensile

Straight - DN40-400 Flange adaptor - DN40-400 Step - DN40-400 PN16 Ductile iron body EPDM Large diameters available



Y-strainer

DN50-300 PN16 Ductile iron body 1-part filter made of stainless steel Quick removal of the cap for maintenance



Dismantling joints

DN40-2600 PN10/16/25/40/64 Ductile iron

ACCESSORIES



Serie 96 Limit switch I 88

Limit switch I88 / BI 2 with bracket for monitoring the position of NRS gate valves.



Serie 96 Supervisory switch

Supervisiory switch for monitoring the position of post indicator valves and series 145 OS&Y valves.



Serie 96 Micro switch

Micro switch with bracket for monitoring the position of OS&Y valves serie 45.



Serie 27 **Top part**

Pumper nozzle outlet⁽¹⁾: 2x 2 1/2" NH/NST male thread 2x 2 1/2" BSP male thread

Hose nozzle outlets(2) 4" NH/NST male thread 4 1/2" NH NST male thread 4" BSP male thread



Serie 27 **Upper barrel**

Standard barrel⁽¹⁾ Monitor elbow⁽²⁾ flange DN80-100 Multi outlet(3) barrel

Serie 27 Base

PE spigtot inlet⁽¹⁾ Elbow flange inlet(2) Flanged straight inlet(3)

DN100-150



Serie 80 Synthetic suface box

HDPE or PA body Cast iron lid Different inscription plates available



Serie 80/46 Support tile top frame

HDPE body



Bends

DN40-600 PN16 Ductile iron (GGG-50) 11,25° / 22,5° / 45° / 90°



Serie 712 Tee

DN40-600 PN16 Ductile iron (GGG-50)



Serie 712 Reducer

DN65-600 PN/16 Ductile iron (GGG-50)



Serie 712 Reducer type XR

DN65-600 PN10/16 Ductile iron (GGG-50)

OUR MISSION IS TO BECOME OUR CUSTOMERS' PREFERRED PROVIDER OF VALVES, HYDRANTS, FITTINGS AND ACCESSORIES

As a global leader it is our obligation to keep pushing the boundaries of what the market can expect. In our business there are five cornerstones that must be in place in order to meet customer expectations:

QUALITY

Quality guarantees customers that the solution works, last and lives up to or exceed standards and requirements from the markets and avoid unforeseen additional costs. We continuously improve our skills and knowledge, and work and cooperate professionally and focused.

INNOVATION

Change is the keyword for business today. Therefore, it is crucial that customers choose an innovative supplier who ensures that they can easily adapt to future market demands.

RELIABILITY

Reliability is becoming increasingly important in an uncertain business world. With one reliable supplier the customers can measure performance and make changes to constantly improve their business.

SUSTAINABILITY

Sustainable development is essential for society and business to thrive and grow. Pursuing a sustainability strategy can lead to sustainable business, new business opportunities and significant cost savings for our customers.

CUSTOMER SERVICE

Customer satisfaction does not only derive from our products, but from the service we offer to our customers as well. Customer service reflects the professional way a company handles the needs, queries and requests of its customers.



OUR UNIQUE SELLING PROPOSITIONS ENABLE US TO GIVE EIGHT IMPORTANT PROMISES TO OUR CUSTOMERS:

01

EXPECT SOLUTIONS, NOT JUST PRODUCTS

It takes dedicated expertise to choose the right solution so that our customers get the highest quality at the best price.

Customers e

EXPECT GLOBAL LEADERSHIP AND LOCAL COMMITENT

Customers expect a partner who can combine the product portfolio and cost efficiency of a global leader with the flexibility and adaptation of a local partner.

EXPECT QUALITY IN EVERY STEP

Quality is essential! When it comes to valves, hydrants, fittings and accessories our customers expect long-lasting solutions

EXPECT A PROMPT RESPONSE

From the customer's perspective, our valves and fittings form partial, yet vital, parts of complex installations. Therefore, our deliveries have to be punctual and our response to our customers' queries and requests timely, accurate and supportive.

EXPECT A LONG-TERM PARTNERSHIP

We build on and invest in longterm partnerships, because our customers are much more valuable than a single transaction. EXPECT LASTING INNOVATIONS To stand out from the competition, it is essential that we keep

it is essential that we keep offering our customers innovative solutions that can withstand the challenges of the hardest environmental conditions.

EXPECT IT TO BE EFFECTIVE AND EASY

Our customers need a business partner who is easy to do business with.

For many of our customers, it is

For many of our customers, it is important that we optimize our solutions to maximize their total savings.

AVK Belgium - PRODUCT OVERVIEW INDUSTRIAL SOLUTIONS | 23



AVK Belgium nv Zoomstraat 6A 9160 Lokeren

www.avkindustrial.be industry@avkvalves.be Copyright AVK Belgium nv 2020

